

CITY ACCOUNTANT'S OFFICE

External Services



External Services –

1. Barangay Operations

Provide technical assistance and coaching to Barangay Officials and SK Officials

Office or Division:	Barangay Operation	ns Division		
Classification:	Highly Technical			
Type of Transaction:	G2G – Government to Government			
Who may avail: Barangay Officials				
CHECKLIST OF REQU	JIREMENTS		WHERE TO SE	CURE
1. AF51 (Official Receipts)		City Treasu		
2. CTC (Community Tax C		City Treasu		
3. Journal Entry Vouchers	(JEV)		Barangay Units	
4. Trial Balance		_	ntant's Office Bar	
5. Financial Statements		City Accour	ntant's Office Bai	rangay Division
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Technical Assistance to Barangay Operation.	1.1 Consultation & Coaching/ Mentoring of Barangay Officials regarding flow of transaction and other Barangay Operations.	None	30 Minutes - 1 Hour	Administrative Officer V Administrative Officer IV City Accountant
2. Monitoring of Barangay Collections and Deposits.	2.1 Verify AF51/ CTC issued by the Barangay Treasurer. 2.2 Prepare and posting of Journal Entry Vouchers of Barangay Transactions. 2.3 Prepare JEV of Brgy Share for posting, and Disbursement Voucher for transfer to Brgy's depository Bank. 2.4 Distribution of Income (Brgy RPT Share)	None	30 Minutes – 1 Hour 1 – 3 days 1 – 3 days	Administrative Officer V Administrative Officer IV Asst. City Accountant City Accountant Administrative Aide I

			Y	FICIAL SER
3. Issuance of Barangay Certification	3.1 Preparation of Certificate of Underestimated Income as per request. 3.2 Issuance of Certificate of Income,	None	30 Minutes as per request 30 Minutes as per request	Administrative Officer V Administrative Officer IV
4. Preparation of Financial Statements and other Financial Reports. And Submission to Commission on Audit, Financial Reports, Records, Documents.	4.1 Received Disbursement Vouchers 4.2 Prepare & Approve Journal Entry Vouchers for disbursements. 4.3 Post transaction details in Journal of Barangay Transactions 4.4 Preparation of Trial Balances and Financial Statements 4.5 Submission to COA Trial Balances. Bank Reconciliation Statements. 4.6 Transmittal of Disbursement Vouchers and Collections.	None	30 minutes 30 minutes – 1 hour 1 – 20 days On or before the 20 th of ensuing month 1 – 20 days	Job Order Employees Administrative Officer IV Asst. City Accountant City Accountant
	Total:		46 days, 4 Hours, & 30 Minutes	

OF LEG



CITY ACCOUNTANT'S OFFICE

Internal Services

1. Accounting Services/Accountability

Maintenance of General and Subsidiary Ledges and Preparation of Financial Reports

Office or Division:	Accounting Services/Accountability Division		
Classification:	Highly Technical		
Type of Transaction:	G2G – Government to Government		
Who may avail:		cies, employees and officials	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE	
Official Receipts and Deposit Slip		City Treasurer's Office	
2. Report of Daily Collections & Deposits		City Treasurer's Office	
3. Journal Entry Vouchers		City Accountant's Office	
4. Cash & Check Disbursement Journal		City Accountant's Office	
5. Liquidation Report		City Accountant's Office	

OF L

5. Liquidation Report		City Accountant's Office		
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Recording and Monitoring of Report of Daily Collection and Deposits	1.1 Official Receipts and Deposit Slips, & Report of collections and deposits for General Fund, and Special Education Fund verified, check, distributed recapitulated and encoded. 1.2 Report of Daily Collections & Deposits of Special Education Fund and General Fund encoded to Cash Receipt Journal. 1.3 Journal Entry Voucher for Distributed Income of General Fund, with Report of Collection & Deposits prepared & encoded.	None	1 – 3 days 1 – 3 days	Administrative Aide I Administrative Officer V Administrative Officer IV Supervising Administrative Officer

OF LEGAL
TAL

	1			FICIAL SE
2. Encoding of Journal Entry Vouchers and Preparation of Cash / Check Disbursement Journal and Posting of transactions to General Subsidiary Ledgers and other records	2.1 Disbursement Vouchers/Payrolls of Special Education/General Fund/Economic Enterprise received from City Treasurer's Office reviewed, detached and encoded, Journal Entry Vouchers to Journal Check Issued and Cash Disbursement Journal	None	1 – 20 days	Supervising Administrative Officer Administrative Officer V Administrative Officer IV Administrative Officer II Administrative Officer II
	2.2 Check/Cash Disbursement Journal and Cash Disbursements Journal of General Fund/MBTS/Special Education Fund prepared, summarized and recapitulated, and signed by City Accountant. 2.3 Disbursement Vouchers/Payrolls, Report of Collection and Deposit/Official Receipts, Deposit Slips, Journal Entry Vouchers and Liquidation Reports binded and submitted to Commission on Audit 2.4 Check/Cash Disbursement Journal and Cash Receipt Journal of Special Education Fund and General Fund posted to General Ledger. 2.5 Disbursement Vouchers/Payrolls and Report of		1- 20 days	City Accountant Supervising Administrative Officer Administrative Officer II Administrative Officer II Administrative Aide I

			(FFICIAL SEE
	Collection and deposits of General Fund/MBTS/Special Education Fund and REUST FUND posted to Subsidiary/General Ledgers.			
3. Monitoring Report on Cash Advance/Preparation of report.	3.1 Monitoring Report on Cash Advance for General Fund, Trust Fund & Special Education Fund prepared, reviewed, signed and submitted.	None	7 – 10 Days	Administrative Aide III Supervising Administrative Officer City Accountant
4. Report unserviceable Property Plant & Equipment & Computation/ Preparation of Schedule and Journal Entry Voucher for Depreciation of Property Plant & Equipment.	4.1Preparation of Journal Entry Vouchers for Unserviceable Property Plant & Equipment for General Fund and Special Education Fund.	None	7 – 10 Days	Supervising Administrative Officer City Accountant Contractual
	4.2 Monthly Depreciation of Property Plant and Equipment of General Fund and Special Education Fund computed and prepared. 4.3 Journal Entry Voucher for Depreciation Expense of General Fund and Special Education Fund computed and signed.	None	2 days	Supervising Administrative Officer City Accountant Job Order Employees

OF LEGAL
CIAL

				FICIAL SEE
5. Preparation/ Encoding/				
Printing of summary of monthly	5.1 Encoding of			
remittances.	mandatory		1 – 3 days	
	contributions to			Administrative
Preparation/ Issuance of	GSIS, PHIC and			Assistant II
Accountant's Advice	HDMF remittance			
	system and loan re-			
Posting to Individual Subsidiary	payments.			
Ledgers/ Index of Payments for	paymonio.			Administrative Aide
GSIS & PHIC contributions/	5.2 Online			VI
premiums and loan re-	submission of		1 – 3 days	
payments.	mandatory		1 – 3 days	
payments.	deductions to	None		
Jacuanas of HDME Cartificate		NONE		
Issuance of HDMF Certificate,	concern agencies.			
Loan Remittance and Net Take	E 2 Drinting of Hond		1 2 days	
Home Pay.	5.3 Printing of Hard		1 – 3 days	A alian in in two tires
	copy for			Administrative
Issuance of Tax Certificate to	submission.			Assistant II
creditors.				
	5.4 Preparation and			
	review of summary			
	of remittance.			
	5.5 Disbursement			Administrative Aide
	Voucher prepared,			VI
	signed and			
	processed.			
	5.6 Check issued			
	for payment of			Administrative Aide
	remittances of			I
	mandatory		Daily	
	deductions and loan			
	remittance to			
	concern agencies		1 – 7 days	Administrative Aide
				IV
	5.7 Accountant's			
	Advice prepared,			Administrative Aide
	reviewed, signed		1 – 3 days	III
	and transmitted to			
	Banks			
				City Accountant
				and the second
	5.8 Posting of			
	premium/			
	contribution and			
	loan re-payment to			
	individual subsidiary			
	ledgers of plantilla,			Administrative Aid-
	contractual and job			Administrative Aide
	order personnel.			IV
	5.9 Certificate of			
	Net Take Home Pay		<u> </u>	

	Y	FICIAL SET
for loan applications for HDMF MPL & Calamity Loan of		Administrative Assistant II
Permanent, Contractual and Job Order, prepared, reviewed and signed as per request.	1 – 7 days	City Accountant
5.10 Prepared Life & Retirement Premium remittance Statement Certificate as per request	1 – 7 days	Administrative Assistant V
5.11 PHIC remittance prepared reviewed and signed	30 minutes	Administrative Assistant I
5.12 Certificate of tax withheld for Gov't Money Payments prepared, signed upon request.		
Total:	104 Days & 30 mins.	

OF LEC



Preparation of Financial Statements and other related records.

Office or Division:	Internal Resource N Division	/lanagement/	Financial Resou	rce Management
Classification:	Highly Technical			
Type of Transaction:	Government to Government (G2G)			
Who may avail:	Offices, other agencies, employees and officials			
CHECKLIST OF REQU		les, employe	WHERE TO SE	CURF
				- COILL
1. Financial Statement (Qu	<u> </u>		itant's Office	
Report of Daily Collection		-	itant's Office	
3. Real Property Tax Colle	ctions	,	tant's Office	
4. Bank Statement		Accredited		
Disbursement Vouchers Request	and Obligation	City Accour	itant's Office	
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Preparation of Financial Statements and other related records for submission to Commission on Audit.	1.1Trial Balance of Trust Fund, General Fund and Special Education Fund prepared, reviewed and signed for submission to Commission on Audit. 1.2 Quarterly Financial Statement Reports of General Fund, Trust Fund and Special Education Fund, including Trial Balance, Statement of Financial Performance, Statement of Financial Position, Cash Flow Statement, Statement, Statement of Changes in Equity and Schedule of Receivables & Payables prepared, reviewed and signed	None	1 – 20 days Quarterly	City Accountant Supervising Administrative Officer Administrative Officer II Administrative Officer II

CITY	OF LEGAL PERIODE SERVICE AND ADDRESS OF LEGAL PRIORITION OF LEGAL SERVICE AND ADDRESS OF LEGAL SERVICE

	_			FICIAL SE
	1.3 Annual Financial Reports for Special Education fund, Trust Fund and General Fund including Trial Balance, Statement of Financial Performance, Statement of Financial Position, Cash Flow Statement, Statement of Changes in Net Assets/Equity, Notes to Financial Statements and Schedule of Receivables & Payables and Statement of Management Responsibility prepared, reviewed and signed. 1.4 Consolidated Financial Statements, prepared, reviewed and signed. Submitted.		Yearly (on or before March 31 of the ensuing year.)	Supervising Administrative Officer Administrative Officer II Administrative Officer II
	2.1 Report of Daily Collections & Deposits 2.2 Collection of Real Property Tax,	None	daily	Administrative Officer IV
Posting of transactions to Index of Payments and other related transactions	checked and verified. 2.3 Bank Reconciliation of all		1 – 3 days	Administrative Assistant III Administrative Aide
	funds prepared, reviewed and signed 2.4 Check and Cash Disbursement Journal of Trust Fund prepared, summarized and	None None		Administrative Officer II

recapitulated and signed 3.1 Disbursement Vouchers/Payrolls of various offices assigned control numbers, obligated, posted to different accounts and preparation of Journal Entry Vouchers and signed. 3.2 Prepare summary of remittance for loan deductions. 3.3 Disbursement Vouchers/Payroll Preparation and Journal Entry Voucher for remittance to accredited banks for loan availability of allorment and Completeness of documents certified. 3.4 Disbursement Vouchers/Payroll Preparation and Journal Entry Voucher for remittance to accredited banks for loan availability of allorment and Completeness of documents certified. 3.4 Disbursement Vouchers/Payroll Preparation and Journal Entry Voucher for remittance to accredited banks for loan availability of allorment and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and JoBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order Release Order Release Order Release Order Release Order Recorded and None Outstetly Voucher for Pound Release Order R					FICIAL SE
3.1 Disbursement Vouchers/Payrolls of various offices assigned control numbers, obligated, posted to different accounts and preparation of Journal Entry Vouchers and signed. 3.2 Prepare summary of remittance for loan deductions. 3.3 Disbursement Voucher and Journal Entry Voucher for remittance to accredited banks for loan and availability of allotment and Completeness of documents certified. 3.4 Disbursement Vouchers and Journal Entry Voucher for remittance to accredited banks for loan amortizations prepared 3.5 Disbursement Vouchers and Journal Entry Voucher for remittance to accredited banks for loan amortizations prepared 3.6 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement Vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and					Administrative Aide I
numbers, obligated, posted to different accounts and preparation of Journal Entry Vouchers and signed. 3.2 Prepare summary of remittance for loan deductions. 3.3 Disbursement Voucher for remittance to accredited banks for loan and availability of allotment and Completeness of documents certified. 3.4 Disbursement Vouchers/Payroll Preparation and availability of allotment and Completeness of documents certified. 3.4 Disbursement Voucher for remittance to accredited banks for loan amortizations prepared 3.4 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Allotment Release Order recorded and Prepared 3.6 Allotment Release Order recorded and Popensitative Aides IV		Vouchers/Payrolls		1 3 days	
preparation of Journal Entry Vouchers and signed. 3.2 Prepare summary of remittance for loan deductions. 3.3 Disbursement Voucher and Journal Entry Voucher for remittance to accredited banks for loan amortizations prepared availability of allotment and Completeness of documents certified. 3.4 Disbursement Vouchers/ Payroll Preparation and availability of allotment and Completeness of documents certified. 3.5 Disbursement Vouchers and Journal Entry Voucher for remittance to accredited banks for loan amortizations prepared and availability of allotment and Completeness of documents certified. 3.6 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order fecoorded and None 1 – 3 days Administrative Aide IV		numbers, obligated, posted to different	None	1 – 3 days	
3.2 Prepare summary of remittance for loan deductions. 3.3 Disbursement Voucher and Journal Entry Voucher for remittance to accredited banks for loan amortizations prepared 3.4 Disbursement Vouchers/ Payroll Preparation and availability of allotment and Completeness of documents certified. 3.5 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and Ouarterly Administrative Aides Administrative Aides Administrative Aides IV		preparation of Journal Entry	None		City Accountant
3.2 Prepare summary of remittance for loan deductions. 3.3 Disbursement Voucher and Journal Entry Voucher for remittance to accredited banks for loan amortizations prepared 3.4 Disbursement Vouchers/ Payroll Preparation and availability of allotment and Completeness of documents certified. 3.4 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and		signed.	NOHE		
3.3 Disbursement Voucher and Journal Entry Voucher for remittance to accredited banks for loan amortizations prepared 3.4 Disbursement Vouchers/ Payroll Preparation and availability of allotment and Completeness of documents certified. 3.4 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and 3.7 Disbursement Vouchers and OBR's for electric and water bills reviewed and prepared 3.8 Administrative VI		summary of remittance for loan			Assistant V
Journal Entry Voucher for remittance to accredited banks for loan awailability of allotment and Completeness of documents certified. 3. Disbursement Vouchers/ Payroll Preparation and availability of allotment and Completeness of documents certified. 3.4 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and OBR's for lectric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and Ouarterly 1 – 3 days Administrative Aide IV Administrative Aide IV Ouarterly Ouarterly		3.3 Disbursement			
documents certified. 3.4 Disbursement Vouchers and Journal Entry Voucher for various barangay augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and None Administrative Aide IV Administrative Aide IV Administrative Aide IV Administrative Aide IV Ouarterly	Payroll Preparation and	Journal Entry Voucher for remittance to accredited banks for loan amortizations		1 – 3 days	
augmentation fund and withdrawal guaranty deposits (retention) prepared. 3.5 Disbursement vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and None		Vouchers and Journal Entry			Administrative Aide IV
3.5 Disbursement vouchers and OBR's for electric and water bills reviewed and prepared 3.6 Allotment Release Order recorded and None 1 – 3 days Administrative VI		augmentation fund and withdrawal guaranty deposits (retention)	None	30 minutes	
3.6 Allotment Release Order recorded and None 1 – 3 days Administrative Aide IV		vouchers and OBR's for electric and water bills	Nana		Administrative VI
Release Order None Ouarterly		prepared	None		
recorded and Quarterly		Release Order	None	1 – 3 days	
posted quarterly		recorded and posted quarterly	110110	Quarterly	
3.7 Obligation Request encoded/recorded 1 – 3 days Administrative VI		Request		1 – 3 days	Administrative VI

OF LEG

			•	FICIALSET
	to individual			
	accounts			
 Issuance of certificate of disbursement/ Obligations submitted to National Government Agencies. 	4.1 Issuance of certificate of disbursement/ Obligations prepared and submitted to National Office as requested.	None	1 – 3 days	Administrative Officer II City Accountant
5. Compliance with the Transparency and Good Governance	5.1Statement of Debit service, Statement of Income & Expenses, Cash Flow, of General Fund, Trust Fund, SEF Utilization, Local Reduction Disaster Risk Mgt Fund Utilization posted to three (3) conspicuous places and uploaded to DILG portal & City of Legazpi Website.			Administrative Assistant I
	5.2 Preparation and Submission of annual APP, MTPIP, AIP, PPMP, Semi-Annual Accomplishment Report and other required office reports for online submission.			Senior Administrative Assistant II
	Total:		58 Days, & 30 Minutes	

3. Pre-Audit Services Division

Office or Division:	Pre-Audit Services Division
Classification:	Highly Technical
Type of Transaction:	G2G – Government to Government
Who may avail:	Offices, other agencies, employees and officials

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Disbursement Vouchers and Obligation	City Accountant's Office
Request/ Payrolls	
Certificate of Creditable Tax Withheld at	City Accountant's Office
Source BIR 2307	
3. Certificate of Compensation Payment/Tax	City Accountant's Office
Withheld BIR 2316	
4. Alpha Data Entry	BIR
5. Statement of Remittance	City Accountant's Office
6. Summary of Remittance	City Accountant's Office
7. Payroll for Wages	Respective Offices
8. Journal Entry Vouchers	City Accountant's Office

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
Reviewing/ checking the correctness and completeness of documents	1.1 Disbursement vouchers/ Payrolls for General Fund, Trust Fund, Special Education Fund and other transactions of National Agencies granted to LGU's assigned numbers, reviewed, verified and check, preaudited and acted upon receipt.	None	1 – 3 days	Supervising Administrative Officer Senior Administrative Assistant II Administrative Assistant II Job Order Employees
2.Posting of transactions to Index Card of Payments, Subsidiary Ledgers and other records.	.1 Payrolls for salary, wages of Job Order/Contractual employees posted to Individual Index Card of Payments. 2.2 Disbursement Vouchers for utility bills posted to Subsidiary Ledgers. 2.3 Withholding Tax deducted from employees posted to Individual Ledger Card.	None None None	1– 3 days	Supervising Administrative Officer Administrative Assistant II Job Order Employees Administrative Assistant II Senior Administrative Assistant II

			O.F.	OF LEGALE
				Administrative Aide I
	3.1 Withholding taxes deducted from employees and from creditors encoded to Alpha Date Entry upon receipt.	None	1 – 20 days	
	3.2 Summary of Withholding remittance prepared and computed.	None	Every 10 th day of ensuing	Senior Administrative Assistant II
	3.3 Encoded the taxes withheld from employees compensation, and various creditors to BIR remittance system.	None	month	
3. Preparation of Statement of Remittance and other Financial documents. Withholding Tax Adjustments and Issuance of Cert of Taxes Withheld.	3.4 Prepare Disbursement vouchers and Journal Entry Voucher for BIR remittances, signed and process for submission to accredited bank including tax debit memo.	None		City Accountant
	3.5 Submission online all the taxes withheld for the		Every Jan 31 st of the ensuing	
	month to BIR portal		year (1604-C)	
	3.6 Submission of Annual Taxes Withheld from employees and various creditors.		Every March 1 of the ensuing year (1604-E)	Senior Administrative Assistant II
	3.7 Prepare and computed salary adjustment for step increment, promotion, separation, salary increase and other		As requested	City Accountant

				CIALSE
	related salary adjustments.			Senior
	3.8 Prepare and			Administrative Assistant II
	signed Cert of Taxes Withheld 2316 to employees.			Administrative Aide I
	3.9 Verify and transmitted BIR docs for Annual Registration			City Accountant
	4.1 Cash Advances granted for travel granted to officials			
4. Monitoring of Cash	and employees monitored.			Administrative Aide III
Advances	4.2 Prepare monitoring report on Cash Advances of all funds, prepared, review, signed and submitted to COA.	None	1-20 days	City Accountant

OF LEGY)
OFFICIAL SER	

	5.1 General Payroll for salaries of all offices/departments prepared, reviewed,			CIALS
5. Payroll Preparation Uploading of Salaries and other benefits.	printed and forwarded to concerned offices for signature of Department Head. 5.2 Statement of remittances deducted from salary including loan amortization. 5.3 General Payroll for PERA/RATA prepared and printed. 5.4 Pay slips of employees prepared and printed. Prepared summary of salaries of employees and other benefits, reviewed and signed for submission to Phil Veteran's Bank for uploading to individual bank accounts.	None	10 days	Administrative Aide III City Accountant Administrative Aide V Supervising Administrative Officer City Accountant
	Total:	None	59 Days	



FEEDBACK AND C	OMPLAINTS MECHANISM
How to send feedback	Though a customer feedback form, letter, email or electronic messaging.
How feedbacks are processed	Forwarded to concern unit, and acted upon within the prescribed period
How to file a complaint	Through a letter, email or electronic messaging, addressed to:
	Ms. GLORIA E. ARINGO City Accountant
	City Accountant's Office City Hall Annex Bldg. Rizal St., Legazpi City
How complaints are processed	Check on the details of the complaints, ask for the incident report by the concerned employee, with documentary attachment, then a letter – reply to complainant.
Contact Information of CCB, PCC, ARTA	CCB: 09088816565 Email: @ Contactcenterngbayan.gov.ph PCC: 8888 pcc@malacanang.gov.ph ARTA: (02)84785093

Division	Email Address	Contact Information
Accounting Services-	Lgulegazpi2020@gmail.com	724-3700
Accountability		
Internal Resource	Lgulegazpi2020@gmail.com	724-3700
Management Division		
Pre-Audit Services Division	Lgulegazpi2020@gmail.com	724-3700
Barangay Operation	Lgulegazpi2020@gmail.com	724-3700
Division		
MS. GLORIA E. ARINGO	gloria_aringo@yahoo.com.ph	09175035093
City Accountant		
MS. GENALIN D. LORILLA	Ginalorilla237@gmail.com	09156216683
Sr. Administrative Assistant		
II		